



RACK RATES

VALID FROM 01 JANUARY 2022 – 31 DECEMBER 2022

	LOW SEASON 06 Jan – 30 Apr 01 Nov – 14 Dec	SHOULDER SEASON 01 May – 30 Jun 01 Sep – 31 Oct	HIGH SEASON 01 – 05 Jan 01 Jul – 31 Aug 15 – 31 Dec
Exclusive Use 10 Guests	\$27,000	\$32,400	\$36,000
1 – 2 Guests	\$6,750	\$8,100	\$9,000
3 – 4 Guests	\$13,500	\$16,200	\$18,000
5 – 6 Guests	\$20,250	\$24,300	\$27,000
7 – 10 Guests	\$27,000	\$32,400	\$36,000

INCLUSIONS

- Each booking enjoys the exclusive use of Kubili House.
- Guided safari activities: game drives, bush walks, Segway safaris.
- On site activities: archery
- Camping experience: available May – Aug (weather permitting) and available to up to 4 guests at a time.
- All meals, wines, spirits, beers and cigars (this includes any imported items).
- In-room Wi-Fi.
- Same day laundry service.
- Transfers to and from Hoedspruit airports and airfields within the Thornybush Private Reserve.
- Emergency Medical Services.
- VAT (South Africa), Tourism Levy, Thornybush gate and reserve fees.

EXCLUSIONS

- Special request beverages such as French Champagne.
- Massages, art workshops and yoga.
- All Gratuities

REFUNDABLE DEPOSIT BREAKAGES POLICY

All art, art works, sculptures, furniture, furnishings and decorations (“Décor”), have been carefully selected and curated and in many instances are unique and irreplaceable items. In the circumstances we reserve the right, at our absolute discretion, to charge guests for the costs or rectifying damaged Décor or replacing damaged Décor, caused by the intentional, reckless, or negligent conduct of the guest or his visitors. In some instances, the charge so incurred by the guest will be more than the replacement value of the individual broken or damaged Décor as such Décor may form part of a collection of pieces that may need to be replaced collectively.

A pre-authorized credit card form will need to be completed by all guests prior to arrival, for a fully-refundable charge of 10% of the total booking value. This charge will only be incurred by the guest in the event of any damage to furniture, arts and Artifacts sustained during the guests stay and shall be settled prior to departure. The Form will be destroyed upon check out from Kubili House.

NOTES

- 1 Rates are quoted for the exclusive use of Kubili House, per night, based on the number of guests in a booking (not per person per night).
- 2 All bookings are subject to a minimum 4-night stay.
- 3 Kubili House can sleep a maximum of 10 guests.



- 4 Kubili House is a residence comprising three bedroom-suites which are accessible from the interior dining and lounge area, and two individual 1-bedroom Villas (Five bedroom-suites in total). At the time of enquiry, please include demographics in terms of **adults**: number of doubles, singles and twins; in terms of **children**: number, ages and gender of children per set of parents. This will assist our reservations manager to assess and correctly advise you whether Kubili House is suited to your enquiry in terms of its lay-out.
- 5 Check-in: from 14h00. Check-out: before 11h00. Guests wishing to check in before 14h00 and/or check out after 11h00 are required to book an additional night at the day-use rate: 50% of the nightly rate applicable to the booking. We suggest that guests travelling via Hoedspruit Airport (Eastgate), ensure they book their inbound flight for earliest ETA HDS 13h30.
- 6 Kubili House is authorised to operate safari activities with a maximum of 2 game drive vehicles in the Thornybush Game Reserve. Bookings of 1-8 guests are allocated one vehicle. A second vehicle by prior arrangement and at an additional cost of \$1 000 per day
- 7 An in-house concierge consultant is available at an additional cost to assist with daily itineraries and activities, travel arrangements including flight bookings, additional staff personnel, event organizing and specific requests and requirements.

CHILDREN

- 1 Kubili House welcomes children of all ages.
- 2 Enquiries including one or more children under 12 will automatically be allocated one full-time childminder at a charge of \$300 per day. Charges will automatically be added to the accommodation invoice. Charges will also apply per half day (day of arrival and day of departure).
- 3 Unless Thornybush Game Reserve imposes stricter regulations, children may participate in game drives from any age; in bush dinners and camping experience from 12 years; and in walking activities and Segway safaris from 16 years. In the interest of safety, the participation of children in safari activities is at the discretion of the guide.
- 4 Children under 12 participating in safari activities (game drives) must be accompanied by at least one of the parents or the childminder.

GRATUITIES GUIDELINE

Gratuities are on a discretionary basis. Our suggested gratuities guideline is R1 500 per adult per night. This includes children 12 years and older. Gratuities are pooled together and shared equally amongst all staff. Please consult with management on site if you would like to discuss further.

ALCOHOL CONSUMPTION

Kubili House is situated in a wildlife reserve. This requires that guests for their own safety and the safety of others, maintain a state of situational awareness at all times. To this end, Kubili House in its sole discretion, reserves the right to refuse to serve alcohol to any guest should management deem that consumption will cause any risk to guests and staff. Kubili House has a zero tolerance of any misuse of alcohol on the property.

GENERAL TERMS & CONDITIONS OF SALE

Plantum Investments LLC Class A trades under the name “Kubili House”. When reference is made to “Kubili House”, this includes Plantum Investments LLC Class A, its directors, employees and representatives. These General Terms and Conditions of Sale apply to all visitors to Kubili House and to all entities making or confirming visitor bookings at Kubili House. It is the responsibility of the entity that makes or confirms the booking with Kubili House to ensure that all visitors are aware of these General Terms and Conditions of Sale. By confirming a booking, these General Terms & Conditions of Sale apply.

RESERVATIONS
Natalie Sokolich
reservations@kubilihouse.com
+27 82 749 6656

Plantum Investments LLC Class A
Thornybush Game Reserve, Portion 261 of the Farm Guernsey, Hoedspruit 1380
Postnet Suite 71, Private Bag X3008 Hoedspruit 1380
Reg: 2015/294179/10 | VAT: 4950272346

Updated September 2022



1 RATES

- 1.1 **Rate base:** nightly rates are quoted for the exclusive use of Kubili House, based on the number of guests in the booking / enquiry.
- 1.2 **Inclusions & Exclusions** are as specified on the rate sheet. Anything that is not mentioned in the rate sheet must be confirmed by the reservations department.
- 1.3 **Minimum stay policy:** During High Season (15 Dec – 05 Jan, July, August) Kubili House operates a Dynamic Minimum Night Stay Policy: Kubili House will seek to accommodate any length of stay provided that the booking does not create an unsellable night.
- 1.4 **Currency:** Rates are in United States Dollars. Payment may be made in United States Dollars or South African Rand. At the time of enquiry, you may request that the quote is submitted in South African Rand at the current rate of exchange. The booking is can then only be paid in South African Rand. This rate of exchange becomes binding on both parties for a period of 12 months. Any payments due after this period will be subject to adjustment.
- 1.5 **Children:** Children of all ages are welcome. No reduced rates are offered for children. For all bookings including one or more children under 12, a full -time childminder will be engaged for the duration of the booking and charges apply. Due to the nature of the property and its operations, this is non-negotiable. Children may participate in safari activities at the discretion of Kubili House’s guide. Age limitations as per the Thornybush Game Reserve regulations apply, unless Kubili House imposes stricter regulations.
- 1.6 Kubili House reserves the right to amend its rates and General Terms & Conditions of Sale without prior notice. Confirmed bookings shall be honoured at all times.

2 BOOKING, PAYMENT & CANCELLATION POLICIES

(06 January – 14 December 2022)

- 2.1 **Enquiries:** All enquiries need to clearly specify: the name of the main guest travelling; number of adult doubles, singles and twins required; number, ages and gender of children per set of parents.
- 2.2 **Provisional bookings** are held for a maximum of 14 days. Extensions on request provided that no other enquiry is waitlisted for the same dates.
- 2.3 **Payments:** A 25% deposit is payable within 14 days from the date of written confirmation. Balance payments are due 60 days prior to arrival. Payment must be made to Kubili House’s United States Dollar account. All credit cards are accepted.

UNITED STATES OF AMERICA (DOLLAR)
ACCOUNT NAME PLANTUM INVESTMENTS LLC CLASS A
BANK JP MORGAN CHASE BANK NA
ACCOUNT NO 626351840
ROUTING NO 021 0000 21
SWIFT CODE CHASUS33
ADDRESS 270 PARK AVENUE, NEW YORK, NY, 10017, USA

- 2.4 **Cancellations:** Kubili House reserves the right to cancel any reservation based on the non-payment of either the deposit or the balance of payment, without notice. Such cancellation may attract cancellation fees as set out hereunder.

In the event of a reservation being cancelled by or on behalf of the traveller in writing after Kubili House has issued confirmation, the following cancellations fees will apply:



- More than 90 days prior to the booked arrival date: an admin fee of 5% shall be charged.
- 61 – 90 days prior to the booked arrival date: 25% of accommodation charges
- 31 – 60 days prior to the booked arrival date: 50% of accommodation charges
- 30 days or less prior to the booked arrival date: 100% of accommodation charges

2.5 PEAK SEASON BOOKING, PAYMENT & CANCELLATION POLICIES

(15 December 2022 – 05 January 2023)

Enquiries: All enquiries need to clearly specify: the name of the main guest travelling; number of adult doubles, singles and twins required; number, ages, and gender of children per set of parents.

Provisional bookings are held for a maximum of 14 days. If the provisional booking is within 90 days of these specified dates, then Provisional bookings are held for a maximum of 3 days. Extensions on request and provided that no other enquiry is waitlisted for the same or partly same dates.

Payments: A 25% deposit is payable within 14 days from the date of written confirmation. Balance payments are due 90 days prior to arrival. Payment must be made to Kubili House's United States Dollar account. All credit cards are accepted.

Cancellations: Kubili House reserves the right to cancel any reservation based on the non-payment of either the deposit or the balance of payment, without notice. Such cancellation may attract cancellation fees as set out hereunder.

In the event of a reservation being cancelled by or on behalf of the traveler in writing after Kubili House has issued confirmation, the following cancellations fees will apply:

- More than 90 days prior to the booked arrival date: 25% of accommodation charges
- 90 days or less prior to the booked arrival date: 100% of accommodation charges

2.6 Money back guarantee: If a guest was not satisfied with the offering at Kubili House, Kubili House will refund the booking in full. The guest is required to quantify the services that were not to his or her satisfaction in writing to the owner via julian@kubilihouse.com within 14 days of their departure from Kubili House.

2.7 Communications: All communications relating to bookings, enquiries, payments and cancellations shall be directed to the Kubili House reservations department in writing, by email to reservations@kubilihouse.com.

3 OPERATIONAL POLICIES

3.1 Check-in and Check-out: Check-in time: from 14h00. Check-out time: before 11h00. Guests wishing to check in before 14h00 and/or check out after 11h00 are required to book an additional night at the day-use rate: 50% of the nightly rate applicable to your booking.

3.2 Indemnity & Personal Details: All guests are required to complete and sign the Guest Detail & Indemnity Form on arrival and allow Kubili House to make a photocopy of their valid passport.

3.3 Dietary, Medical & Special Celebrations: Kubili House will be able to cater for most health-imposed dietary restrictions but cannot guarantee that religious or voluntary dietary restrictions can be met. Kubili House shall be authorised and enabled to contact the primary guest in each booking directly via email to discuss the menu for the booking.

3.4 House Rules: All guests at Kubili House shall abide by Kubili House's House Rules which are available on request. The House Rules have been established to safeguard guests, staff, the environment and the property of both Kubili House and of guests against harm and to ensure that guests enjoy the facilities on offer.



4 INSURANCE, LIABILITY & ADVISORY

4.1 Travel Insurance: It is the responsibility of each visitor to Kubili House to ensure that adequate and comprehensive travel insurance is in place from the time of confirmation of a booking at Kubili House and that details of such insurance are available during the time of travel. Such travel insurance must cover the visitor against all risks including but not limited to costs of cancellation and curtailment, damage, delay, evacuation, medical treatment, hospitalization, illness, inconvenience, injury, loss, repatriation and theft. Kubili House cannot accept any liability for any of these events under any circumstances. All visitors to Kubili House are covered for evacuation to the nearest suitable medical facility in the case of a medical emergency by ambulance. Such evacuation does not cover medical expenses and may be subject to agreement of the injured party to be treated at a private hospital as directed by the medical evacuation services, at the cost of the injured party.

4.2 Safety: Safari activities and visits to a safari area and/or a safari camp, place visitors in close proximity to wild animals and expose visitors to the hazards of such environment. Whilst every care is taken by Kubili House to avoid any incident, Kubili House bears no responsibility whatsoever for any loss, injury, illness, death, delays, cancellations or changes to an itinerary and retains the right to alter, amend or cancel any part of a safari at Kubili House with just reason.

4.3 Force Majeure: Kubili House shall not be held responsible for any force majeure events beyond the reasonable control of Kubili House, including but without limitations acts of god, exclusions, flood, fire or accident, war or threat of war, sabotage or civil disturbance, the occurrence of which may result in the cancellation of travel. Kubili House shall not be deemed to be in breach or be otherwise liable for its non-performance to the extent that any such delay or non-performance is due to any force majeure. Kubili House shall be entitled, at its sole and absolute discretion, to cancel or amend any reservation if it is so affected by a force majeure, and shall use reasonable endeavours to refund the travellers, subject to deducting the actual and potential costs incurred by Kubili House.

4.4 Travel Advisory: Visitors are recommended to check with their Foreign Offices, Consular section and travel agent for current visa requirements, travel, health and safety advisories. All travellers must comply with the necessary visa, child-travel documents and health requirements that are applicable for travelling to South Africa. Kubili House shall not be liable in any way if a guest fails to take the necessary medical precautions or obtain the necessary visa, or if a guest is denied entry into South Africa for any reason whatsoever.

4.5 Medical: A) We recommend that travellers to Africa keep all inoculations for tropical diseases up to date. B) The Thornybush Game Reserve is situated in an area deemed a malaria area. Travellers must seek advice from their doctor and/or travel clinic on the use of anti-malarial prophylactics.